

**Scrutiny Budget and Performance Panel**  
**Update on Recommendations made at previous Scrutiny Panel Meetings**



<b>Date &amp; Min</b>	<b>Recommendation</b>	<b>Lead Member</b>	<b>Lead Officer</b>	<b>Accepted ?</b>	<b>Implemented?</b>	<b>Completed?</b>	<b>Progress/Comments</b>
22/03/21 Min 33.5	The costs associated with refurbishing Penwortham Leisure Centre be provided to members	Finance, Property and Assets	Mark Lester	Yes	Yes	Yes	This was included as part of the wider investment plan for the Council's four Leisure Centres which members considered at Full Council in April.
21/03/22 Min 58.2	Asks that an update be provided on the technical issues affecting the Planning Portal	Planning, Business Support and Regeneration	Jonathan Noad	Yes	Yes	Yes	There were some intermittent issues with regard to the IDOX system earlier in the year. Officers are frequently testing the public facing version of the system and are not aware of any current issues
21/03/22 Min 58.4	Further ICT training be made available to Members	Communities, Social Justice and Wealth Building	Emma Marshall	Yes	Yes	Ongoing	ICT is happy to provide additional training for Members. If training requirements can be identified by Democratic Services, then we will happily support these.  Training on more specific software applications like Teams can also be arranged  We will arrange iPad clinics before Council.
21/03/22 Min 58.5	The next quarterly performance monitoring	Leader of the Council	Vicky Willett/	Yes	Yes	Yes	Updated provided in Q4 with data covering performance

**Scrutiny Budget and Performance Panel**  
**Update on Recommendations made at previous Scrutiny Panel Meetings**

<b>Date &amp; Min</b>	<b>Recommendation</b>	<b>Lead Member</b>	<b>Lead Officer</b>	<b>Accepted ?</b>	<b>Implemented?</b>	<b>Completed?</b>	<b>Progress/Comments</b>
	report provides more detailed customer service performance data		Howard Anthony				over the period and further detail around customer service performance.
21/03/22 Min 58.6	Future performance monitoring reports provide examples of successes from across the Borough and celebrate the work of all the Community Hubs	Leader of the Council	Vicky Willett/ Howard Anthony	Yes	Yes	Yes	Updates in Q4 cover a cross borough summary of key achievements/actions delivered
21/03/22 Min 58.7	Further consideration be given to communicating the roles of the county council and district council and the service they provide.	Leader of the Council	Chris Sinnott	Yes	Yes	Yes	This is being picked up through the routine communications of the council, taking opportunities on social media and other places such as council tax billing to explain the roles of the councils serving the borough.
21/03/22 Min 58.8	The Quarter 3 Performance Monitoring report be updated to clarify that the Council has established a credit union branch rather than a standalone credit union	Leader of the Council	Vicky Willett/ Howard Anthony	Yes	Yes	Yes	Accepted that the report amended to reflect the Council has supported Unify Credit Union to open a branch within South Ribble.